

ST. ANNE'S COLLEGE OF ENGINEERING AND TECHNOLOGY

(Approved by AICTE, New Delhi. Affiliated to Anna University, Chennai) ANGUCHETTYPALAYAM, PANRUTI – 607 106.

GRIEVANCE REDRESSAL COMMITEE MINUTES OF MEETING (2022 – 2023)

REF. No.: SACET/CGRC/CIR/01

DATE: 19.08.2022

Minutes of Meeting of Grievance Redressal Committee held on 18.08.2022 at digital lab at 11.00 am.

Members present:

- 1. Mr. B.Arun Kumar -AP/ECE Coordinator
- 2. Sr.Punita Jilt ,Vice Principal –Member
- 3. Mrs. Z. Asmathunnisa AP/CSE -Member
- 4. Mr.J.Ramesh AP/EEE Member
- 5. Mr.P.Murugan AP/MECH. Member P. M-
- 6. Dr.G.Abiramasundari -AP/S&H -Member Cys
- 7. Sr. Jaya Prasilin Cashier Member Ja Da

Points discussed:

- 1. Keeping Suggestion box in office/department for posting complaints to the committee.
- 2. Displaying common email id <u>sancetgrievancecell@gmail.com</u> of grievance committee to students and staff for sending grievances.
- 3. The members were asked to maintain complaint register in each department and bring it to the committee meeting and to discuss about the same.
- 4. The members were asked to create awareness among students and staff about the facility of submitting the grievance in online through our college web portal using student's & staff's login.
- 5. If required, the emergency grievances received from students & staff can be taken to the notice of respective authorities or management immediately through the coordinator.

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Copy To:

1. The Secretary for his kind information.

2. The Principal for his kind information.

3. Vice Principal.

4. All HOD's to circulate among the members of the committee.

5. File

PRINCIPAL PRINCIPAL

Dr. R. AROKIADASS, M.E., Ph.D.,
Principal,
St. Anne's College of Engineering & Technology,
ANGUCHETTYPALAYAM,
Siruvathur-(Post), Pariruti-(T.k),
Cuddelore-(Dist), Pin: 6: